

## Long Distance and Call Forwarding Updates

In an effort to better support remote work, Telecom has disabled the requirement that users enter long distance authorization codes when making a domestic long distance call. International long distance still requires an auth code.

This now enables the ability for folks to forward their on-campus phone numbers via myphone.colosate.edu to domestic long distance cell phone numbers, which was only allowed for local cell phone numbers prior to this change.

We will likely reintroduce the auth code requirement for domestic long distance calls once the current situation has passed us, but for now we believe this will help everyone work more effectively from home.

Note that this doesn't address the use case of users being able to make outbound calls from their on-campus phone number. We are working on that, but do not have a solution for that use case at this time.

Questions?: Contact ACNS